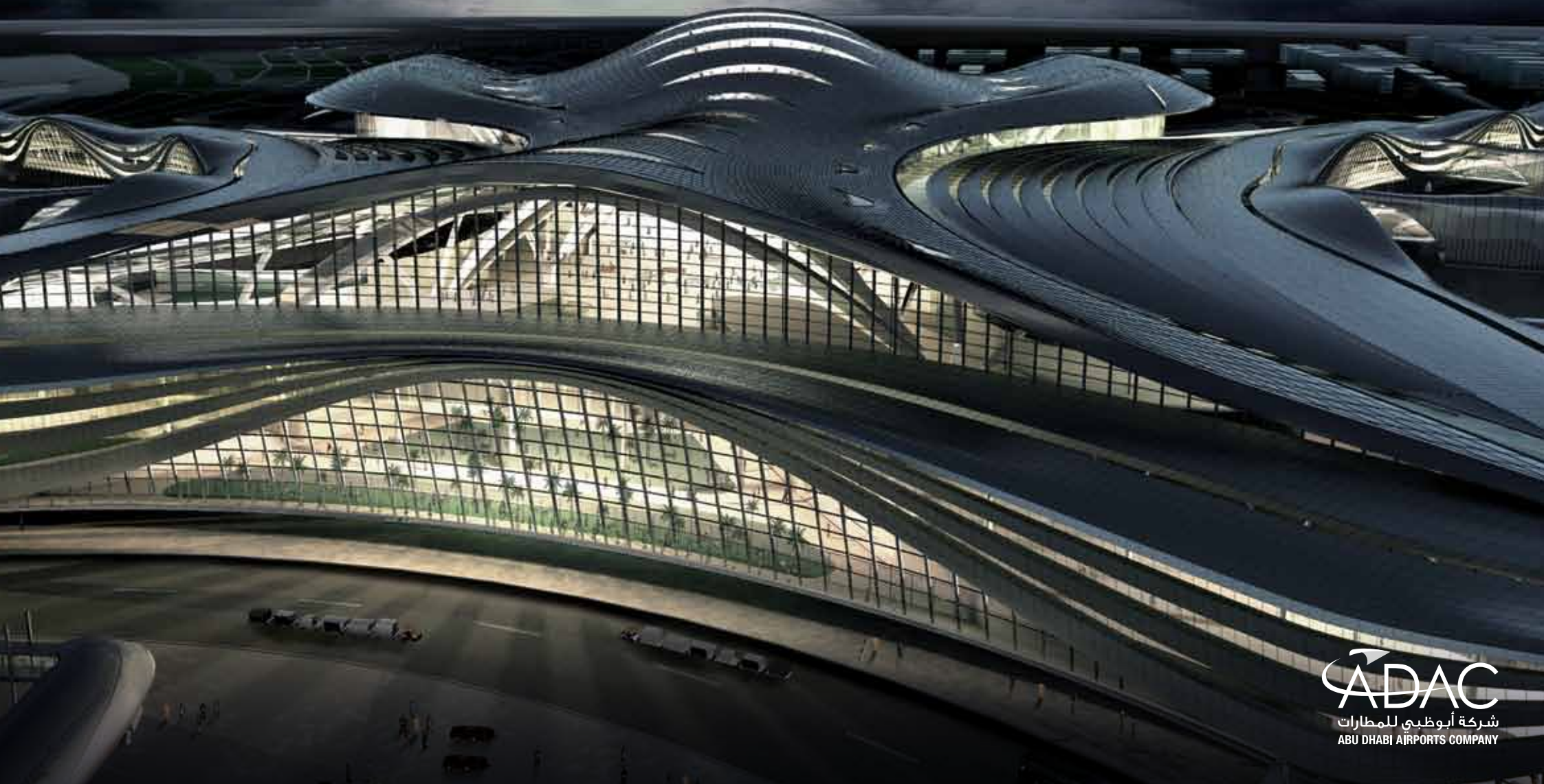


Abu Dhabi Airports Company

A world player in sustainable aviation services



“Future generations will be living in a world that is very different from that to which we are accustomed.
It is essential that we prepare ourselves and our children for that new world.”

HH Sheikh Zayed Bin Sultan Al Nahyan



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DO NOT OPEN THE DOOR
OR THE CARGO DOOR
WHILE THE AIRCRAFT IS
IN FLIGHT

DO NOT OPEN THE DOOR
OR THE CARGO DOOR
WHILE THE AIRCRAFT IS
IN FLIGHT





Our Vision:

To be the world's leading airports group.

Our Mission:

We will achieve our vision by being an efficient organisation with highly performing people, fully understanding our customers and stakeholders, and delivering airport services and infrastructure that exceed their expectations. We will grow our business and expand across the region and beyond, whilst embracing a culture of quality and excellence, honouring our corporate and social responsibilities, and integrating with the communities we serve.

From 1969 to a vision of 2030

Founded in 2006, ADAC is an integral partner in Abu Dhabi 2030, the government's comprehensive plan for developing Abu Dhabi's urban evolution over the next two decades. Being totally responsible for the Emirate's aviation infrastructure, ADAC has a pivotal role to play.

ADAC's roots go back to 1969 when a simple facility on Abu Dhabi island began to welcome international airlines.

In the four decades since, Abu Dhabi International Airport has evolved with the inspiration that typifies the United Arab Emirates and, especially, the vision of Sheikh Zayed Bin Sultan Al Nahyan, the founder and late President of the UAE.

Today the airport has a capacity of over 12 million passengers per year which is set to increase by more than 200% with the addition of the iconic Midfield Terminal Complex. This ambitious project is being developed in line with the Abu Dhabi 2030 strategic plan and is scheduled to bring the airport's capacity to 27-30 million passengers annually.

ADAC's overall role is to spearhead the development of the aviation infrastructure within the Emirate of Abu Dhabi. That is why, in addition to its flagship airport, Abu Dhabi International Airport, it is responsible for the operation, management and development of four other airports in Abu Dhabi: Al Ain International Airport, Al Bateen Executive Airport and the airports on the islands of Delma and Sir Bani Yas.

In line with this mandate and our commitment to the Abu Dhabi 2030 vision, one of the priorities for ADAC is the recruitment, training and development of UAE Nationals. Our unwavering commitment to the Government's Emiritisation programme means that we strive to create relevant employment opportunities for UAE Nationals from across the country.

In the fulfilment of the strategic plan, Abu Dhabi 2030, ADAC's vision will without doubt ensure the organisation will establish itself as a leader in world-class aviation services and facilities.



ABU DHABI ابوظبي



Performance that can be measured in both rewards and awards

2010 brought significant growth throughout ADAC.

At Abu Dhabi International Airport alone, it witnessed increases of 12.2% in passenger traffic and 16% in cargo traffic. At Al Bateen Executive Airport, passenger traffic increased by no less than 36%.

At the same time, Abu Dhabi International Airport welcomed six new international airlines, added ten new global routes and its existing airlines increased their total weekly outbound flights by 13%.

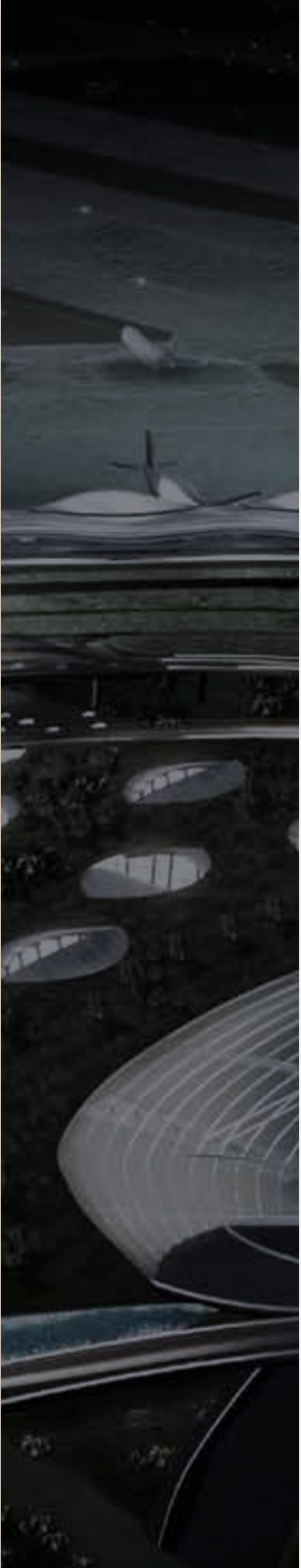
The commercial division of ADAC was equally buoyant with revenue growing by 15% to AED 582 million and the average value of each transaction increasing by 5.8%.

And this unprecedented growth is continuing well into 2011 with an impressive increase in passenger numbers and spend whilst also welcoming new international airlines including Cathay Pacific, Czech Airlines and V Australia.

For five years running, ADAC's performance has also attracted major global accolades. In the last two years alone, Abu Dhabi International Airport has been awarded a number of significant honours including Skytrax's 'Most Improved Airport in the World', ACI/ASQ's 'Best improved airport in the Middle East' and 'Staff Service Excellence', both World Routes and Routes Asia awards for 'Best Airport Marketing' and the Business Destinations Travel Award's 'Best Airport for Tax Free Shopping, Globally' and 'Best Airport in the Middle East'.







Taking aviation standards to new heights

The Emirate of Abu Dhabi has long-term economic and tourism strategies which are developing a vibrant and diversified economy. ADAC has a unique role to contribute to that economy.

That is why Abu Dhabi International Airport is undergoing a multi-billion US dollar expansion and redevelopment programme, making the gateway to Abu Dhabi as remarkable as the Emirate itself.

Our Planning & Development department is responsible for the development and delivery of ADAC's capital expenditure programme. It oversees development projects at all of ADAC's airports, ensuring that they continually bring added value to airlines, stakeholders and customers.

Further major developments are set for Al Ain International Airport. Over the coming years, the airport is to become a centre of aerospace excellence worthy of international acclaim for technology and innovation.

With projects like these underway, ADAC's vision to become the world's leading airports group is firmly on course.

One airports company, five very individual airports

ADAC owns and operates five unique and very diverse airports within the Emirate of Abu Dhabi. Abu Dhabi International Airport, Al Ain International Airport, Al Bateen Executive Airport and the airports on the islands of Delma and Sir Bani Yas.



ARABIAN GULF

Dubai

ABU DHABI

UNITED ARAB EMIRATES

Delma
Island Airport
مطار جزيرة دلما



Delma

Sir Bani Yas
Island

Sir Bani Yas
Island Airport
مطار جزيرة صير بني ياس



Abu Dhabi
International Airport
مطار أبوظبي الدولي



Al Ain
International Airport
مطار العين الدولي



Al Ain

Al Bateen
Executive Airport
مطار البطيخ للطيران الخاص







Abu Dhabi International Airport

The capital city's airport is the base and hub of Etihad, the national carrier of the UAE and the world's fastest growing airline. It also serves more than 50 other airlines, flying to over 80 destinations in 46 countries.

Currently, three terminals jointly provide the capacity to welcome over 12 million passengers annually. The airport is currently undergoing a major capacity enhancement programme which will provide sufficient passenger handling until the completion of the impressive Midfield Terminal Complex which is now in development, increasing capacity to 27-30 million passengers.

In 2008, ADAC opened a second runway at the airport, the first in the Middle East to win CAT IIIB classification from the General Civil Aviation Authority, enabling aircraft to operate safely in low visibility.

Abu Dhabi International Airport has 108 check-in desks, 32 gates, 4,000 parking spaces, an award-winning duty-free, a hotel and much more. Terminal 3, Etihad's terminal, sets new standards in sophistication and in 2011 Terminal 1 was refurbished to equal refinement. The focus is firmly on the passenger, with everything from lounge access for all passengers and free WiFi to world-class luxury boutique shopping and dining.



ARRIVALS

الموصول



Al Ain International Airport

Exciting things are in the air for Abu Dhabi's second airport.

Currently Al Ain International Airport serves seven airlines and ADAC is expanding the airport to accommodate significant new growth. The departure lounge and check-in areas are set to double in size. A cargo terminal, bonded warehouse and a high-tech in-flight catering facility will be added. Office facilities will be increased and facilities for ramp operations will be improved.

In an even more radical development, Al Ain International Airport is set to gain global recognition as a centre of excellence for technology and innovation.

The airport will be an integral part of the Nibras Al Ain Aerospace Park being developed jointly by Mubadala and ADAC. It will bring together international aerospace manufacturers and suppliers, research institutions and educational and scientific bodies.

It will be the foundation stone for building a world-class aerospace industry in the United Arab Emirates.





Al Bateen Executive Airport

Al Bateen Executive Airport, the dedicated business aviation airport of Abu Dhabi Airports Company is the first of its kind in the Middle East and North Africa (MENA) region and is conveniently located only five kilometres from the central business district of Abu Dhabi.

Al Bateen continuously aims to provide more for its valued customers. And whilst an existing programme of investment is running in parallel to upgrade the airport's infrastructure and commercial facilities, the current airport already provides the ultimate in privacy, safety, convenience and comfort to its VIP passengers and visiting crew.

Ample apron and parking has enabled the airport to accommodate more corporate jets. Offering full airport services 24/7, with no slot restrictions, short taxi times and quick turnarounds makes Al Bateen the ideal technical and fuel stop location in the region.

As part of its vision to lead the business aviation industry in the region, Al Bateen Executive Airport recently launched its FBO handling service under the brand name DhabiJet. DhabiJet brings together all of the requirements for business aviation customers visiting Al Bateen as a 'one-stop-shop' under the management and co-ordination of a single highly trained DhabiJet customer service team. DhabiJet further provides a range of dedicated crew amenities in the newly opened crew lounge and operations centre, such as a relaxation lounge, sleep rooms, showers and rest areas along with easy access to new flight planning facilities.

ADAC's intention is clear. The region's first executive airport will remain its premier executive airport.





Delma Island Airport

Lying 250 kilometres south west of the capital and once a centre of pearl diving, Delma Island covers 45 square kilometres and is now home to a thriving community of 5,000 people.

Delma Island Airport plays a vital role in the infrastructure of the island, and provides residents with a convenient 45 minute flight connecting them to Abu Dhabi.



Sir Bani Yas Island Airport

Located close to Delma Island and covering 87 square kilometres, Sir Bani Yas features Arabia's largest wildlife reserve.

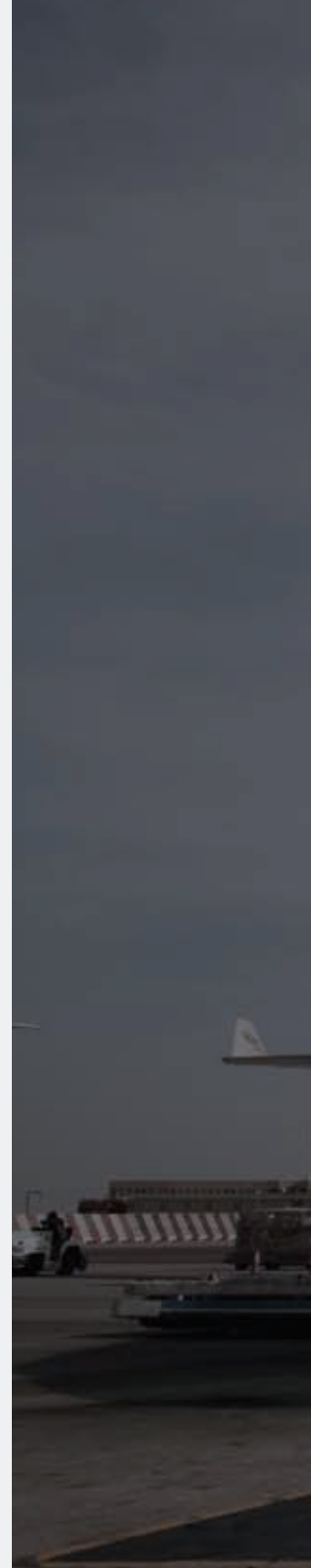
It is also one of the designated Desert Island eco-resorts.

In partnership with the Tourism Development & Investment Company (TDIC), ADAC is upgrading the airport to handle both domestic flights and short-haul commercial flights.

Simultaneously, ADAC is investing in redeveloping the airport terminal and the seaplane and boat terminal to raise them to state-of-the-art levels.

A comprehensive range of aviation-focused subsidiaries

ADAC's subsidiaries cover a complete range of aviation services. They are individual, yet they share the same objective which is to maintain the highest standards throughout Abu Dhabi's airports.









Abu Dhabi Airport Services - ADAS

A Skytrax award winner, ADAS has the training, equipment and dedication that makes it the best ground handling company in the Middle East.

ADAS is responsible for all ground handling services at ADAC's airports.

It has established some of the shortest turnaround times for all kinds of aircraft. Moreover, it has earned a reputation for treating everything with meticulous care and attention.

From detailed travel arrangements, a fragile shipment, a passenger needing special attention or delicate scientific equipment, ADAS provides smooth efficiency to the journey.





Abu Dhabi Cargo Company - ADCC

ADCC is responsible for all cargo handling at ADAC's airports. It was also recently awarded the 2011 Air Cargo Award of Excellence, by Air Cargo Magazine, for Abu Dhabi International Airport.

ADCC offers a comprehensive range of cargo and delivery services to airlines, freight forwarders and other stakeholders.

With over 36,000 square metres of storage, one of the UAE's largest container X-ray units and 24/7 support which includes customs and police services, food control and veterinary care, ADCC has the capability of handling a variety of cargo. This can be anything from efficient handling of urgent humanitarian aid to the delicate handling of Formula One™ cars and with one of the lowest tariffs in the region, ADCC offers the most flexible cargo offering in the UAE.

With the development of the new East Midfield Cargo Terminal, there is much more to come. This fully automated facility will add 1.5 million tonnes to ADCC's annual handling capacity.



BVLGARI

BVLGARI

WIN YOUR DREAM CAR

BOSS

Salvatore Ferragamo



Abu Dhabi Duty Free - ADDF

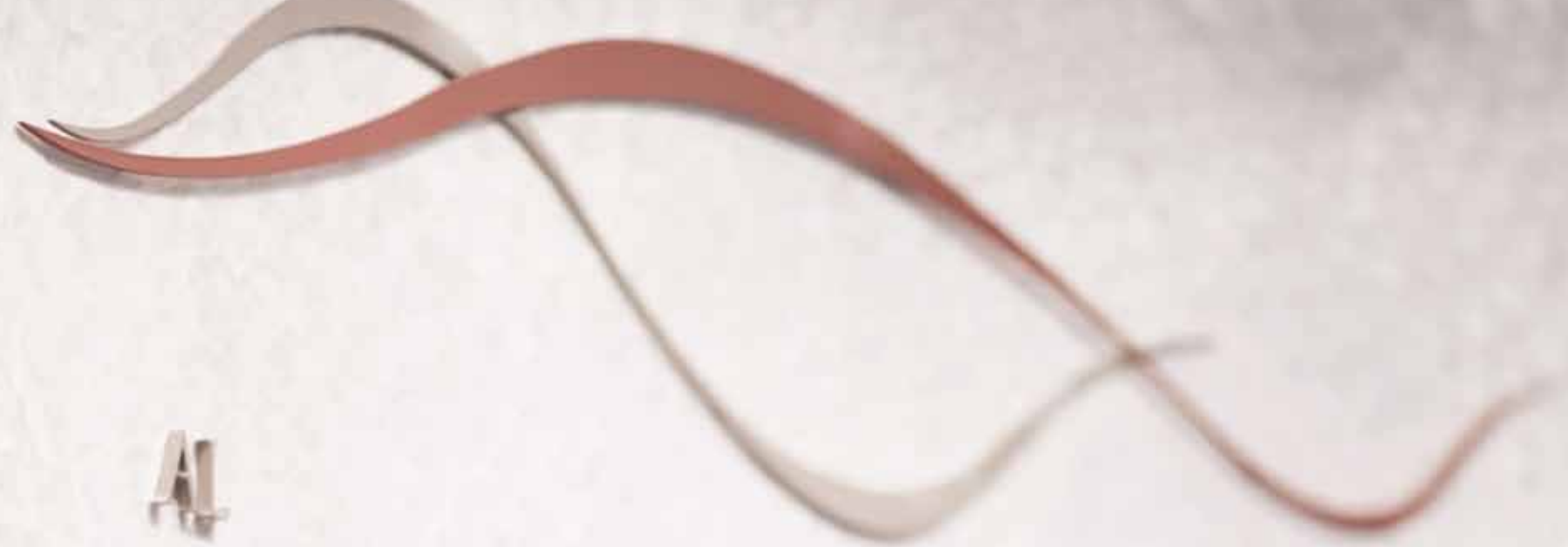
In 1984, ADDF operated just a handful of retail units. Now, at Abu Dhabi International Airport alone, it boasts more than 8,000 square metres of commercial space with 124 unique and exclusive retail and food and beverage outlets.

Driving the growth is ADAC's fresh approach to duty-free, making the commercial offering a truly desirable and exciting part of our passenger's journey.

In 2010, Shop-Dine-Unwind was launched as the brand that encompasses the retail, dining and lounge areas offering a truly unique duty-free experience at ADAC's airports.

As part of the Shop-Dine-Unwind brand, ADAC operates the Trinity retail concept with some of the world's finest concessionaires. DFS (Duty Free Shopping - part of LVMH, the world's largest luxury retailer) is our predominant concessionaire and has helped create a redefined airport experience with such initiatives as the introduction of the world's first airport stand-alone Jimmy Choo store at Abu Dhabi International Airport. S&P and AIREST manage the internationally renowned F&B offerings as well as many local specialist retailers who all successfully contribute to the passenger experience within our airports.

The opening of the Midfield Terminal Complex will add another 25,000 square metres of commercial space representing a 75% increase in retail and food and beverage outlets. It is a blank canvas which offers another major opportunity to respond to passengers' needs to continue redefining the airport experience.



A

DHABI LOUNGE

قاعة الطيعة





Abu Dhabi Hospitality Company – ADHC

The ability to put travellers at ease is an essential part of the Arabian way of life.

With ADHC, that tradition of hospitality is evident throughout ADAC's airports. ADHC brings precise management to all consumer-facing services, from the ever-busy airport hotel and the newly refurbished luxurious lounges, to the 'Meet & Assist' service of Golden Class and the convenience of the affordable and state-of-the-art Skypark airport parking.

ADHC is committed to helping customers relax and enjoy their journey, because great hospitality leaves an impression that lasts long after the journey is over.





Abu Dhabi In-flight Catering Company - ADIFC

Having received multiple awards, including IATA's Gold Standard Quality Award, ADIFC's catering is not just world-class, its inspiration is world-wide, bringing the same quality and expertise to many cuisines, from Japanese to Lebanese, Arabic to French.

ADIFC's mission is to be recognised as the best in-flight caterer in Europe, the Middle East and Africa, making meals a high point of every flight.

The in-flight catering company serves over thirty airlines that operate from ADAC's airports and provides exclusive catering services to private carriers.





Gulf Centre for Aviation Studies - GCAS

GCAS was established in 2009 by ADAC to lead the development of the aviation industry in the UAE and the region through delivering highly qualified aviation professionals. GCAS has the distinction of being the world's first International Civil Aviation Organization (ICAO) TRAINAIR PLUS member.

It is also a fully certified and endorsed aviation training institution by the General Civil Aviation Authority (GCAA) of the United Arab Emirates and as well as the Abu Dhabi Centre for Technical and Vocational Education and Training (ACTVET).

Located at Al Bateen Executive Airport, it is one of very few aviation training centres in the world to be located at an operational airport. GCAS is committed to furthering the collective expertise and knowledge base in the aviation industry and providing world leading training solutions and programmes ranging from airport & aviation training courses, executive programmes, lectures and seminar series.

skycity

شركة الطيران الإماراتية
RAJ DASH BUSINESS & LOGISTICS PAK





Skycity

ADAC created Skycity to establish, manage and operate the very first aviation free zone in the Emirate, located at Abu Dhabi International Airport - Abu Dhabi Airport Free Zone, which covers more than 12 square kilometres. With its strategic location and unique business proposition, the free zone offers exceptional opportunities to international and local organisations involved in aviation as well as logistics, cargo and freight services.

Skycity also offers the advantages of free zone status to aviation-friendly and light industrial companies.

Besides warehousing, offices, development land and all the essentials of everyday business, Skycity offers one-stop-shop free zone services, from company registration to fast visa processing and customs clearance as well as benefits such as 100% exemption from duties and taxes, repatriation of capital and profits and all of the traditional free zone advantages.

Creating brands that speak to consumers



JAKARTA
PORTO
SCO
LA LUMPUR
TOKYO
ENNA
BI SEOUL
DELHI
AURITIUS
ME





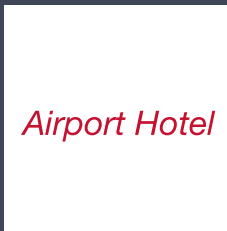
Shop-Dine-Unwind

Shop-Dine-Unwind takes duty-free much further than airport shopping. Combining a wide choice of elegant boutiques and renowned brands with a surprising number of dining options and lounges that offer unequalled comfort, Shop-Dine-Unwind allows customers to enjoy the moment and savour a truly redefined airport experience. They say it is better to travel well than to arrive. That is exactly the thinking that inspired the concept of Shop-Dine-Unwind.



Skypark

With Skypark, customers at Abu Dhabi International Airport can choose parking to suit their priorities whether the key is cost or convenience. The region's first state-of-the-art dedicated airport car park, Skypark offers affordable parking, valet service and car washing - all within a comfortable temperature-controlled environment and air-conditioned pedestrian access to terminals 1 and 3.



The Airport Hotel

The Airport Hotel is based at Abu Dhabi International Airport as a transit hotel which can accommodate guests who are on long transits or unable to enter the UAE. The hotel offers relaxation to the weary traveller with 30 rooms offering 5 star standards as well as convenience.

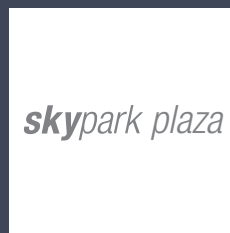




Golden Class

With the exclusive Golden Class 'Meet & Assist' service, customers can experience Arabian hospitality at its most personal.

Arriving and departing passengers benefit from their own Golden Class customer service agent and enjoy dedicated Golden Class check-in and fast-track immigration and luggage services - meaning their journey through the airport is smoother and hassle-free.



Skypark Plaza

Skypark Plaza is located within Skypark at Abu Dhabi International Airport. Under the Shop-Dine-Unwind umbrella, it offers a comprehensive selection of retail and food and beverage outlets.

Skypark Plaza offers a number of world-class services, such as a host of International car-rental companies, 24-hour banking, convenience shops as well as popular food and beverage outlets.

Fully air-conditioned and with its own parking area, Skypark Plaza provides the convenience and high standards of international brands to a breadth of customers, from travellers to local residents and employees.



Al Ghazal Golf Club

About 7 minutes' drive from Abu Dhabi International Airport, Al Ghazal is arguably one of the world's finest sand golf courses. Twice host to the World Sand Golf Championship, it has been played by golfing legends.

The 6,724-yard course is par 71 for men and 74 for ladies. There is also a 70-bay floodlit grassed driving range, professional video teaching facilities run by a PGA professional, grassed chipping area and putting green and a reasonably priced pro-shop.

The clubhouse has a relaxed and friendly atmosphere with an international licensed restaurant plus other facilities including tennis courts, gym, jacuzzi, sauna and steam room.

كليات التقنية العليا
HIGHER COLLEGES OF TECHNOLOGY

GHANTFOOT
RACING & POLO CLUB



كأس
التقنية



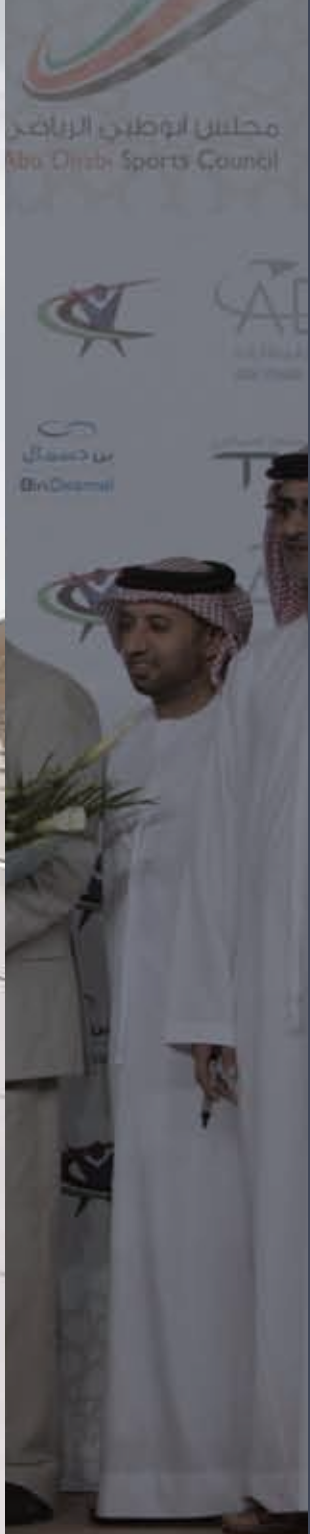
17th December 2011

At Am Centre for Care and Rehabilitation
KHE

Ghantfoot Racing & Polo Club

ADAC
Bin Dismal

TDIC



Embracing good corporate citizenship

ADAC fully recognises its corporate responsibility, leading and supporting activities that benefit the community whilst minimising our negative impact on the environment.

It strives to create value for its customers, business partners, employees and shareholders by setting standards that go beyond the demands of regulations and legislation.

To illustrate this commitment, in October 2011, ADAC released the first Corporate Responsibility Report to be produced in the Middle East and North Africa.

It records milestone achievements including a reduction in water and electricity consumption against a simultaneous increase in passenger and aircraft movements.

The report underlines ADAC's commitment to sustainability as a fundamental criterion for development and growth.



Five years of award-winning performance

2011

Best Airport Marketing Award - World Routes
Routes

Best Airport in Airline Marketing
- ME & Indian Subcontinent
Routes

Best Airport in Airline Marketing - Asian Region
Routes

Best Airport in the Middle East - Second Place
Skytrax

Best Premium Service Airport
Skytrax

Staff Service Excellence Award
ACI/ASQ's

2nd Best Service Provider in the Middle East
ACI/ASQ's

Best Airport in the Middle East
Business Destinations Travel Awards

Best Airport for Tax Free Shopping, Globally
Business Destinations Travel Awards

IATA In-flight Catering Quality Assurance Award
IATA

Best Corporate Event for Formula 1 2010
Stevie Awards

Best Home Page
Stevie Awards

Best Overall Web Design
Stevie Awards

Best Online Press Room
Stevie Awards

Best Support Department of the Year
Stevie Awards

The Air Cargo Award of Excellence
Air Cargo World Magazine

2010

Most Improved Airport in the World
Skytrax

Platinum Airport Status
The International Air Transport Association (IATA)

Best Improved Airport in the Middle East
ACI/ASQ's

Best Cargo Airport
Air Cargo News

Training & Education Provider of the Year
ITP Publishing

The Airport of the Year
ITP Publishing

Green Initiative of the Year Airport
Doha Aviation Summit

Best Airport in the Middle East
Emerging Markets Airport Awards

Best Airport Project in the Middle East
Arab Achievement Awards

Ambassador for People with Special Needs – Gold Shield
Zayed Higher Organization for Humanitarian Care

GCAA Certification of GCAS
GCAA

Certificate Of Excellence
Zayed Higher Organization for Humanitarian
Care & People with Special Needs

Recognition on The Bridge Program initiative
HE Minister of Labor in the UAE

Recognition on The Bridge Program initiative
HE Secretary General of the Executive
Council in the UAE

Golden Award – First Prize
Zayed Higher Organization

ASQ Assured Certification
Airport Council International (ACI)

2009

New Airport Development Award
Centre for Asia Pacific Aviation

Gold Standard Award for In-flight
Catering Quality Assurance
IATA

Airport Marketing Award for the Middle East
Routes

ASQ Assured Certification
Airport Council International (ACI)

Highly Commended for Excellence in Airport Marketing
The Route Development Group

2008

Best Airport in Africa and the Middle East for
Customer Service
Airport Council International

Best Baggage Delivery Service Provider
Skytrax

Gold Standard Award for In-flight Catering
Quality Assurance
IATA

ASQ Assured Certification
Airport Council International (ACI)

2007

Top ASQ ranking in the Gulf Region for Check-in,
Arrival Services, and Security & Immigration.
Airport Council International

Best Airport Security Provider in the Middle East
ITP Publishing

ASQ Assured Certification
Airport Council International (ACI)



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